

**GeoDirect Australia Pty Ltd.**

ABN 71 671 778 984



## **Returns Policy**

We stand behind our products and want customers to be satisfied with them.

Products are generally not returnable. If GeoDirect elects to take back any product it must be in as-new & saleable condition & upon terms agreed. A re-stocking fee may apply.

Under Australian Consumer Law you are entitled to a replacement or refund for a major failure. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality.

If you have a problem with a product, please contact us by phone or email to discuss the issue and let you know how you need to proceed.